

# CONSUMER GRIEVANCE REDRESSAL FORUM

ELECTRICAL CIRCLE, ROURKELA

Plot No. UU/9, Civil Township, Rourkela-769004

Phone: (0661) 2952614, E-mail: grf.rourkela@tpwesternodisha.com

## Present:

Sri Achyutananda Meher ... President  
Sri Pulakesh Dasbhaya ... Member (Finance)  
Sri Girish Chandra Mohapatra... Co-opted Member

1	Case No.	<b>RKL/ 50 /2024</b>			
2	Complainant	Name & Address:		Consumer No:	
		Bajrang Steel & Alloys Pvt. Ltd.		8130-0000-0081	
		Plot No.3, At/PO- Kalunga, Rourkela-770031, Dist- Sundargarh.		Contact No.: 9861332489	
3	Respondent	Name		Division	
		Executive Engineer, RED, TPWODL, Rajgangpur.		RED, TPWODL, Rajgangpur.	
4	Date of Application	01.02.2024			
5	In the matter of-	1. Agreement / Termination	2. Billing Disputes	√	
		3. Classification / Reclassification of Consumers	4. Contract Demand / Connected Load		
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer		
		7. Interruptions	8. Metering		
		9. New Connection	10. Quality of Supply & GSOP		
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments		
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations		
		15. Others (Specify) -			
6	Section(s) of Electricity Act, 2003 involved	42(5)			
7	OERC Regulation(s):	Clauses			
	1	OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
	2	OERC Conduct of Business) Regulations,2004			
	3	Odisha Grid Code (OGC) Regulation,2006			
	4	OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
	5	Others-OERC Distribution (Conditions of Supply) code, 2019			
8	Date(s) of Hearing	13.02.2024			
9	Date of Order	30.03.2024			
10	Order in favour of	Complainant	Respondent	√	Others
11	Details of Compensation awarded, if any.	Nil			
12	Appeared for the Complainant:		Appeared for the Respondent:		
	Sri Sangram Mohanty		Er. Samaresh Pal, Executive Engineer		

# **ORDER**

## **Brief Facts of the Case**

The present case has been registered in this forum vide Case No. 50 of 2024. Brief facts pertaining to the case are that the Complainant is a HT-Large Industry consumer having consumer No. 813000000081 with connected load of 1500.00 KVA.

That the Complainant has raised objection regarding high billing amount in the month of Oct'2023. He also requested for rectification of bills.

## **Gist of Arguments made by the Parties**

During the hearings on dated 13-02-2024 both the parties were present. The contentions made by the parties are as follows:

### **1. Submission of the Complainant:**

- a. That, we would like to intimate you that, in the month of Jul bill amount is – 18,99,621.00, Aug bill amount is – 19,63,254.00, Sep bill amount is – 19,25,883.00. But in the month of Oct'2023, bill amount is – 39,51,205.00. My average bill amount is 18,00,000.00 to 19,00,000.00.
- b. Therefore, we request you to kindly rectify the bill for the month of Oct'2023 and also enclosing the xerox copy of the same.

### **2. Reply Submission of the Respondent:**

- i. The respondent emailed his submission on 28-03-2024 enclosing the copy of writ petition in the High Court of Orissa.
- ii. The respondent also submitted that a writ petition has been filed by the applicant before Hon'ble High Court of Orissa, vide WP (C) No. 41108 of 2023.
- iii. Since matter is under sub judice before the Hon'ble High Court of Orissa, matter may please be heard after the outcome of the order of Hon'ble High Court.

## Directions of the forum

In view of the above submissions and discussions, the Forum is of the view that,

**As the matter is under Sub Judice, the case is rejected as per section 7 (a) of Odisha Electricity Regulatory Commission (Grievance Redressal Forum and Ombudsman) Regulations, 2004.**

*"If the complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No. 3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievances Redressal Forums".*

  
**Co-Opted Member**

  
**Member (F)**

  
**President**

No. GRF/RKL/ 248<sup>(4)</sup>

Date: 30/03/2024

Certified Copy to:

- 1) The Superintending Engineer, Electrical Circle, TPWODL, Rourkela.
- 2) The Chief Legal, TPWODL, Burla.

