



GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 754⁵⁷

Dated, the 31/07/2024

Corum: Er. Kumuda Bandhu Sahu - President
Sri Prasanta Kumar Sahoo - Member (Finance)
Sri Krupasindhu Padhee - Co-Opted Member

1	Case No.	Complaint Case No. BGR/456/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Sudarshan Karna, For M/s Karna Rasayanik, C/o-Sri Upendra Kumar Sahu, At-Mahalaxmi Nagar, Po/Dist-Bolangir		911001050179	9861538462
3	Respondent/s	Name EE, BED, TPWODL, Bolangir		Division Bolangir Electrical Division, TPWODL, Bolangir	
4	Date of Application	18.07.2024			
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	✓	
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load		
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer		
		7. Interruptions	8. Metering		
		9. New Connection	10. Quality of Supply & GSOP		
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments		
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations		
		15. Others (Specify) – Claiming of meter rent			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155, 157</u>			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause			
		3. OERC Conduct of Business) Regulations,2004; Clause			
		4. Odisha Grid Code (OGC) Regulation,2006; Clause			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause			
		6. Others			
8	Date(s) of Hearing	30.07.2024			
9	Date of Order	31.07.2024			
10	Order in favour of	Complainant	Respondent	✓	Others
11	Details of Compensation awarded, if any.	Nil			

CO-OPTED MEMBER

MEMBER (Fin.)

Page 1 of 3

PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant -Sri Sudarshan Karna
For the Respondent -Sri Srikanta Satpathy, AFM (Authorised Representative)

Complaint Case No. BGR/456/2024

Sri Sudarshan Karna,
For M/s Karna Rasayanik,
C/o-Sri Upendra Kumar Sahu,
At-Mahalaxmi Nagar,
Po/Dist-Bolangir
Con. No. 911001050179

- COMPLAINANT

-Versus-

Executive Engineer,
Bolangir Electrical Division,
TPWODL, Bolangir

- OPPOSITE PARTY

ORDER

(Dt.31.07.2024)

During hearing on dt.30.07.2024 the Complainant Sri Sudarshan Karna appeared before the Forum in person whereas Sri Srikanta Satpathy, AFM, BED, TPWODL, Bolangir appeared as authorised representative of opposite party.

The Complainant bearing consumer no. 911001050179 in his written petition stated that the old meter bearing no. WES42931 earlier installed in the premises i.e. in an Agro processing unit located at growth zone of "B" IDCO, Bolangir. The cost of which was deposited by him vide MR no. A56320175 dt.10.12.2014. A new smart meter against the above 3-phase supply was replaced having Sl. No. TWSC59019146 on dt.18.05.2024. The replacement of old meter was done when it was in running condition but the meter rent @ 150/- has been claimed by the department pertaining to the period from May'2024 to June'2024 i.e. after installation of new meter. Since the cost of the meter was borne by him, no meter rent should be claimed in this regard. He therefore requested before the Forum to pass necessary order for waiver of such monthly meter rent on adjustment of the payment done. In this regard he also enclosed copies of applications earlier submitted to the competent authority.

The opposite party in his version dt.29.07.2024 admitted the facts stated by the Complainant narrating that actually monthly meter rent for consecutive two months from May'2024 to June'2024 @ Rs.150/- per month has been claimed by them against replacement of an old meter with healthy status and in running condition. He is therefore willing to adjust the same in the subsequent monthly bill.

The Forum after going through the available records sparingly observed that;

1. The cost of the old meter bearing no. WES42931 was duly paid by the Complainant earlier.
2. A new smart meter with Sl. No. TWSC59019146 has been replaced against the old one on dt.18.05.2024.

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MEMBER (Fin.)

PRESIDENT

3. During replacement the old meter was in running condition with healthy status of functioning.
4. The opposite party has admitted the facts in this version dt.29.07.2024 and in preparedness for adjustment of the meter rent so paid by him and also not to claim it further.
5. The Complainant on the otherhand was also agreed with the version of the opposite party and submitted in writing to withdraw the case through his written application dt.30.07.2024.

The Forum therefore is of the opinion to drop the case since the matter was settled before the Forum on mutual consent of both the parties.

Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

The case is dropped.

Case is disposed off accordingly.




K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Sudarshan Karna, C/o-Sri Upendra Kumar Sahu, At-Mahalaxmi Nagar, Po/Dist-Bolangir.
2. Executive Engineer, Bolangir Electrical Division, TPWODL, Bolangir.
3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."