GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park), BOLANGIR-767001, Tel./Fax:-(06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/

Dated, the

gCorum:

Er. Kumuda Bandhu Sahu Sri Prasanta Kumar Sahoo Sri Krupasindhu Padhee

President

Member (Finance) Co-Opted Member

Complainant/s	1	Case No.	Complaint Case No. BGR/89/2024					
At/Po-Sadeipali, Dist-Bolangir Respondent/s Respondent/		Complainant/s	Name & Address		Consumer No	nsumer No Contact No.		
At/Po-Sadeipali, Dist-Bolangir Respondent/s Respondent/Termination Respondent/Termination Respondent/Termination Respondent/Termination Respondent/Termination Respondent/Termination Respondent/Termination Responder to the first transfer of transfer of the first transfer of transfer o	2		Sri Biranchi Sai,		911001022342	2 9777524198		
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awarded, if any.	11							
		awarded, if any.						

Place of Hearing:

GRF, Bolangir

Appeared:

For the Complainant

-Sri Biranchi Sai

For the Respondent

-Sri Srikanta Satpathy, AFM (Authorised Representative)

Complaint Case No. BGR/89/2024

Sri Biranchi Sai, At/Po-Sadeipali, Dist-Bolangir Con. No. 911001022342 **COMPLAINANT**



Executive Engineer, Bolangir Electrical Division, TPWODL, Bolangir OPPOSITE PARTY

ORDER (Dt.30.03.2024)

During hearing on dt.21.03.2024 the Complainant Sri Biranchi Sai appeared in person whereas Sri Srikanta Satpathy, AFM, BED, Bolangir appeared as authorised representative of opposite party.

The Complainant bearing consumer no. 911001022342 in his written petition dt. 30.01.2024 i.e. during a GRF camp held at Sauntpur disputed on raising of bills despite no power supply in the premises. He therefore requested the Forum to redress his grievance by way of a suitable revision.

The opposite party submitted a billing abstract concerning to the period from August'2016 to January'2024 along with a PVR dt.16.03.2024 with subsequent written version which reveals that;

1. The CD of the OLIC point is 03 HP.

2. The power supply was disconnected from December'2018.

3. A new meter has been installed during February'2022 with actual billing upto June'2023.

He also requested the Forum to do the needful as deemed fit in this regard.

The Forum after going through all the relevant records produced before it, observed that;

- 1. The power supply to the premises has been disconnected since December'2018 to January'2022.
- 2. The outstanding arrear till January'2024 is Rs.30979.61.
- 3. The date of power supply appears to be dt.18.08.2016.

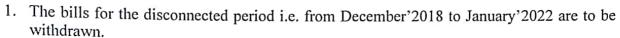
Keeping the above facts in view the Forum is of the opinion to revise the Disconnection period bill.

Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT



2. Monthly minimum fixed charges are to be charged during the above period.

Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.

K.S.PADMEE CO-OPTED MEMBER

P.K.SAHOO MEMBER (Fin.) K.B.SAHÚ PRESIDENT

Copy to: -

1. Sri Biranchi Sai, At/Po-Sadeipali, Dist-Bolangir.

- 2. Executive Engineer, Bolangir Electrical Division, TPWODL, Bolangir.
- 3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
- 4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
- 5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."