

GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

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Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No. GRF/BGR/Order/ 477 (5)

Dated, the 30/03/2023

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member



1	Case No.	Complaint Case No. BGR/230/2024		
2	Complainant/s	Name & Address Sri Rakish Kumar Barik, For Sri Byasadev Barik, At-Bihibandh, Po-Mahimunda, Po-Rajendra College, Dist-Bolangir	Consumer No 911225340033	Contact No. 8917566187
3	Respondent/s	Name S.D.O (Elect.), No. II, TPWODL, Bolangir	Division Bolangir Electrical Division, TPWODL, Bolangir	
4	Date of Application	14.03.2024		
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155, 157</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	21.03.2024		
9	Date of Order	30.03.2024		
10	Order in favour of	Complainant	√ Respondent	Others
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant -Sri Rakish Kumar Barik
For the Respondent -Smt. Sita Rani Seth, Jr. Accountant (Auth. Representative)

Complaint Case No. BGR/230/2024

Sri Rakish Kumar Barik,
For Sri Byasadev Barik,
At-Bihibandh,
Po-Mahimunda,
Po-Rajendra College,
Dist-Bolangir
Con. No. 911225340033

- COMPLAINANT



-Versus-

Sub-Divisional Officer,
Electrical Sub-Division, No. II,
TPWODL, Bolangir

- OPPOSITE PARTY



ORDER
(Dt.30.03.2024)

During hearing on dt.21.03.2024 the Complainant Sri Rakesh Kumar Barik appeared in person whereas Smt. Sita Rani Seth, Jr. Accountant appeared as authorised representative of opposite party.

The Complainant bearing consumer no. 911225340033 in his written petition disputed the additional amount claimed by the licensee towards sundry adjustment. He therefore requested the Forum to waive out the additional claim by way of a suitable bill revision. He also enclosed a copy of previous representation dt.14.09.2023 in this regard for consideration.

The opposite party on the other hand submitted a billing statement concerning to the period from March-April'2003 to February'2024 along with a PVR dt.19.03.2024 which reveals that;

1. An amount of Rs.8553.15 has been debited to the consumer's account as additional bill resulting an upward revision concerning to the period from January'2020 to December'2021 due to defective period assessment.
2. The CD of the premises is assessed to be of 2.00 KW under domestic load.
3. The CMR is found to be 004556 against meter no. TPWODL 1018923 as on dt.19.03.2024.

He also requested the Forum to do the needful as deemed fit in this regard.

The Forum after examination of all relevant documents made available before the Forum, observed that;

1. It is a case of upward revision amounting to Rs.8553.15 concerning to the period from January'2020 to December'2021 when the average consumption of post meter replacement

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

period is assessed to be higher than prior to such meter change as per regulation 155 of OERC Distribution (Conditions of Supply) Code 2019.

2. The assessment so drawn is in order as per the regulation however a revision can be considered concerning to the pre-vesting period from January'2020 to December'2020 as submitted by opposite party based on their circular given on "SANDESH".

Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.



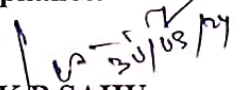
1. The upward revision done by the licensee is in order as per rule 155 of OERC Distribution (Conditions of Supply) Code 2019.
2. However, the Complainant is entitled to a proportionate fiscal relief arising out of such upward bill revision concerning to the period from January'2020 to December'2020 which needs to be withdrawn.

Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.


K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Rakish Kumar Barik, At-Bihibandh, Po-Mahimunda, Via-R.College, Dist-Bolangir.
2. Sub-Divisional Officer, Electrical Sub-Division, No. II, TPWODL, Bolangir.
3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."