

# GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

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Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)



Memo No.GRF/BGR/Order/ 472<sup>(5)</sup>

Dated, the 30/03/2024

**Corum:** Er. Kumuda Bandhu Sahu  
Sri Prasanta Kumar Sahoo  
Sri Krupasindhu Padhee

- President  
- Member (Finance)  
- Co-Opted Member

1	Case No.	Complaint Case No. BGR/186/2024		
2	Complainant/s	Name & Address Sri Madan Mohan Bohidar, At/Po-Gudvela, Dist-Bolangir	Consumer No 911523085314	Contact No. 9556236588
3	Respondent/s	Name S.D.O (Elect.), TPWODL, Tusura	Division Bolangir Electrical Division, TPWODL, Bolangir	
4	Date of Application	27.02.2024		
5	In the matter of-	1. Agreement/Termination 2. Billing Disputes 3. Classification/Reclassification of Consumers 4. Contract Demand / Connected Load 5. Disconnection / Reconnection of Supply 6. Installation of Equipment & apparatus of Consumer 7. Interruptions 8. Metering 9. New Connection 10. Quality of Supply & GSOP 11. Security Deposit / Interest 12. Shifting of Service Connection & equipments 13. Transfer of Consumer Ownership 14. Voltage Fluctuations 15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 155, 157 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	14.03.2024		
9	Date of Order	30.03.2024		
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent <input type="checkbox"/>	Others <input type="checkbox"/>
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

**Appeared:**

For the Complainant - ABSENT  
For the Respondent - Sri Sanjeeb Kumar Padhi, S.D.O (Elect.), Tusura

**Complaint Case No. BGR/186/2024**

Sri Madan Mohan Bohidar, - COMPLAINANT  
At/Po-Gudvela,  
Dist-Bolangir  
Con. No. 911523085314



-Versus-

Sub-Divisional Officer, - OPPOSITE PARTY  
Electrical Sub-Division,  
TPWODL, Tusura



**ORDER  
(Dt.30.03.2024)**

**HISTORY OF THE CASE**

The Complainant is a LT-Com consumer availing a CD of 2 KW. He has disputed billing on Commercial Tariff from Mar-18 although he is using power supply for Domestic purpose only

**PROCEEDING OF HEARING DATED : 14/03/2024**

**SUBMISSION OF COMPLAINANT DURING HEARING**

The Complainant is a 1 Ph. consumer availing a CD of 2 KW for GPS purpose. He has disputed commercial tariff billing from Mar-18. SDO, Tusura submitted PVR stating that present purpose power supply is for domestic purpose only

**SUBMISSION OF OPPOSITE PARTY DURING HEARING**

The OP appeared before the Forum with relevant document and submitted PVR stating that he has enquired at site from nearby consumers and reached on conclusion that there was no commercial activity and there might be wrong conversion to com tariff.

**FINDINGS AND ANALYSIS OF THE FORUM**

The consumer is a LT-GPS. consumer with a CD of 2KW. As complained by the complainant and submission of OP, it is observed by the Forum that, there is no record of conversion to commercial tariff and wrong billing on com tariff is to be rolled back.

In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.

1. The energy bills raised to the consumer on commercial tariff is to be revised to domestic tariff from date of conversion, i.e Mar-18.

CO-OPTED MEMBER

MEMBER (Fin.)  
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PRESIDENT

2. DPS is to be levied as per OERC Regulation.
3. All sundries and adjustments are to be considered during the above revision period.

Case is disposed off accordingly.

**Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.**



**K.S.PADHIE**  
CO-OPTED MEMBER

**P.K.SAHOO**  
MEMBER (Fin.)

**K.B.SAHU**  
PRESIDENT

Copy to: -

1. Sri Madan Mohan Bohidar, At/Po-Gudvela, Dist-Bolangir.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Tusura.
3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

**"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."**