GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 472

Dated, the 30/03/2024

Corum:

BOLANGIR

Er. Kumuda Bandhu Sahu Sri Prasanta Kumar Sahaa

PresidentMember (Finance)

Sri Prasanta Kumar Sahoo Sri Krupasindhu Padhee

Co-Opted Member

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1	Case No.	ase No. Complaint Case No. BGR/186/2024					
	Complainant/s	Name & Address		Consumer No	Contact	No.	
2		Sri Madan Mohan Bohidar,		911523085314	9556236		
		At/Po-Gudvela,					
		Dist-Bolangir		200			
,	Respondent/s	Name		Division			
3		S.D.O (Elect.), TPWODL, Tusura		Bolangir Electrical Division,			
4	Date of Application	27.02.2024 TPWODE, Bolangir					
-	In the matter of-	1-1 101					
		1. Agreement/Termination		2. Billing Disputes			
		3. Classification/Reclassi-		4. Contract Demand / Connected			
		fication of Consumers		Load			
		5. Disconnection /		6. Installation of Equipment &			
		Reconnection of Supply 7. Interruptions		apparatus of Consumer			
5		9. New Connection		B. Metering 10. Quality of Supply & GSOP			
		11. Security Deposit / Interest		12. Shifting of Service Connection &			
		equipments					
		13. Transfer of Consumer		14. Voltage Fluctuations			
		Ownership					
		15. Others (Specify) –					
6	Section(s) of Electricity Act, 2003 involved						
7	OERC Regulation(s)	1. OERC Distribution (Conditions of Supply) Code,2019;					
	with Clauses Clause(s) 155, 157 DERC Distribution (Licensee's Standard of Performance) Reg Clause OERC Conduct of Business) Regulations, 2004; Clause Odisha Grid Code (OGC) Regulation, 2006; Clause OERC (Terms and Conditions for Determination of Tariff) Reg						
		Clause					
	D (() CYY :	6. Others					
8	Date(s) of Hearing	14.03.2024					
9	Date of Order	30.03.2024					
10	Order in favour of	Complainant √ Respondent		0	thers		
11	Details of Compensation Nil						
	awarded, if any.						

CO-OPTED MEMBER

MEMBER (Fin.)
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PRESIDENT

Place of Hearing:

GRF, Bolangir

Appeared:

For the Complainant

ABSENT

For the Respondent

-Sri Sanjeeb Kumar Padhi, S.D.O (Elect.), Tusura

Complaint Case No. BGR/186/2024

Sri Madan Mohan Bohidar, At/Po-Gudvela, Dist-Bolangir Con. No. 911523085314

COMPLAINANT

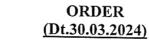


-Versus-

Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Tusura

BOLANGIR

OPPOSITE PARTY



HISTORY OF THE CASE

The Complainant is a LT-Com consumer availing a CD of 2 KW_. He has disputed billing on Commercial Tariff from Mar-18 although he is using power supply for Domestic purpose only

PROCEEDING OF HEARING DATED: 14/03/2024

SUBMISSION OF COMPLAINANT DURING HEARING

The Complainant is a 1 Ph. consumer availing a CD of 2 KW for GPS purpose_. He has disputed commercial tariff billing from Mar-18. SDO, Tusura submitted PVR stating that present purpose power supply is for domestic purpose only

SUBMISSION OF OPPOSITE PARTY DURING HEARING

The OP appeared before the Forum with relevant document and submitted PVR stating that he has enquired at site from nearby consumers and reached on conclusion that there was no commercial activity and there might be wrong conversion to com tariff.

FINDINGS AND ANALYSIS OF THE FORUM

The consumer is a LT-GPS. consumer with a CD of 2KW. As complained by the complainant and submission of OP, it is observed by the Forum that, there is no record of conversion to commercial tariff and wrong billing on com tariff is to be rolled back.

In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.

1. The energy bills raised to the consumer on commercial tariff is to be revised to domestic tariff from date of conversion, i.e Mar-18.

CO-OPTED MEMBER

MEMBER (Fin.)
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PRESIDENT

2. DPS is to be levied as per OERC Regulation.

3. All sundries and adjustments are to be considered during the above revision period.

Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one

month after receipt of GRF order otherwise it will be treated as non-compliance.

K.S.PADIMEE CO-OPTED MEMBER

P.K.SAHOO MEMBER (Fin.) K.B.SAHU PRESIDENT

Copy to: -

DOWAL

1. Sri Madan Mohan Bohidar, At/Po-Gudvela, Dist-Bolangir.

- 2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Tusura.
- 3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
- 4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
- 5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."