

GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

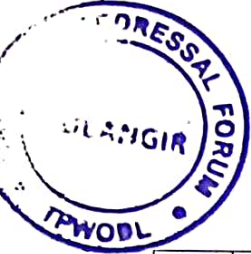
Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 281

Dated, the 28/02/2024

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member



1	Case No.	Complaint Case No. BGR/184/2024		
2	Complainant/s	Name & Address Sri Bhagirathi Meher, At-Jagannathpali, Po-Kalapathar, Dist-Sonepur	Consumer No 915202172132	Contact No. 8327789198
3	Respondent/s	Name S.D.O (Elect.), TPWODL, B.M.Pur	Division Sonepur Electrical Division, TPWODL, Sonepur	
4	Date of Application	20.02.2024		
5	In the matter of-	1. Agreement/Termination 2. Billing Disputes 3. Classification/Reclassification of Consumers 4. Contract Demand / Connected Load 5. Disconnection / Reconnection of Supply 6. Installation of Equipment & apparatus of Consumer 7. Interruptions 8. Metering 9. New Connection 10. Quality of Supply & GSOP 11. Security Deposit / Interest 12. Shifting of Service Connection & equipments 13. Transfer of Consumer Ownership 14. Voltage Fluctuations 15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 155, 157 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	20.02.2024		
9	Date of Order	28.02.2024		
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent <input type="checkbox"/>	Others <input type="checkbox"/>
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: Camp Court at B.M.Pur

Appeared:

For the Complainant -Sri Bhagirathi Meher
For the Respondent -Sri Soumya Ranjan Das, S.D.O (Elect.), B.M.Pur

Complaint Case No. BGR/184/2024

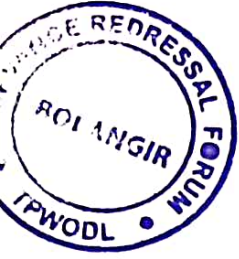
Sri Bhagirathi Meher,
At-Jagannathpali,
Po-Kalapathar,
Dist-Sonepur
Con. No. 915202172132

COMPLAINANT

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division,
TPWODL, B.M.Pur

OPPOSITE PARTY



ORDER
(Dt.28.02.2024)

During spot hearing at B.M.Pur consumer camp on dt.20.02.2024 the Complainant Sri Bhagirathi Meher appeared before the Forum in person and Sri Soumya Ranjan Das, S.D.O (Elect.), TPWODL, B.M.Pur also appeared as opposite party.

The Complainant bearing consumer no. 915202172132 stated that the monthly bills were raised prior to actual date of power supply i.e. during September'2023. He therefore requested before the Forum for withdrawal of such bills generated prior to actual power supply.

The opposite party on the other hand submitted a billing abstract concerning to the period from October'2020 to January'2024 along with a PVR drawn on dt.20.02.2024 which reveals that;

1. The consumer comes under LT/ domestic category with CD of 1.00 Kw.
2. A meter does exist in the premises concerned bearing no. WESCO9218751.
3. The consumer availed no power supply till August'2023 due to late charging of transformer. The transformer has been charged during September'2023 as per PVR submitted by the opposite party.

He also therefore requested the Forum for revision of bills accordingly.

The Forum after going through the available documents placed before it, observed that;

1. The consumer has been provided with power supply from September'2023 and prior to that the transformer was not charged due to some land issue.
2. The bills need a revision on withdrawal of the E.C charges etc raised from dt.05.11.2018 to August'2023.

Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

CO-OPTED MEMBER

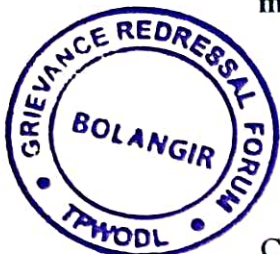
MEMBER (Fin.)

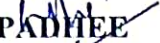
PRESIDENT


The monthly bills raised from dt.05.11.2018 to August'2023 are to be withdrawn as there was no power supply.

Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.




K.S. PADHEE
CO-OPTED MEMBER


P.K. SAHOO
MEMBER (Fin.)


K.B. SAHU
PRESIDENT

Copy to: -

1. Sri Bhagirathi Meher, At-Jagannathpali, Po-Kalapathar, Dist-Sonepur.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, B.M.Pur.
3. DFM/ AFM/ JFM, Sonepur Electrical Division, TPWODL, Sonepur.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."