

GRIEVANCE REDRESSAL FORUM, BOLANGIR

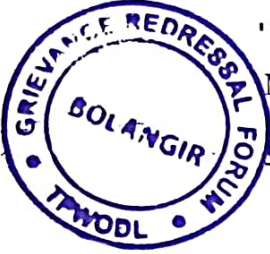
(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)



Memo No.GRF/BGR/Order/ 280⁽⁵⁾

Dated, the 28/02/2024

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member

1	Case No.	Complaint Case No. BGR/183/2024		
2	Complainant/s	Name & Address Sri Bamana Meher, At-Jagannathpali, Po-Kalapathar, Dist-Sonepur	Consumer No 915202172123	Contact No. 9668181090
3	Respondent/s	Name S.D.O (Elect.), TPWODL, B.M.Pur	Division Sonepur Electrical Division, TPWODL, Sonepur	
4	Date of Application	20.02.2024		
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) –		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 155, 157 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	20.02.2024		
9	Date of Order	28.02.2024		
10	Order in favour of	Complainant	√	Respondent
				Others
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: Camp Court at B.M.Pur

Appeared:

For the Complainant -Sri Bamana Meher
For the Respondent -Sri Soumya Ranjan Das, S.D.O (Elect.), B.M.Pur

Complaint Case No. BGR/183/2024

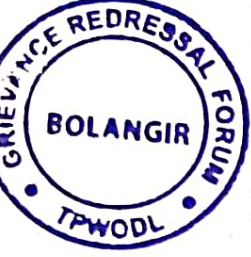
Sri Bamana Meher,
At-Jagannathpali,
Po-Kalapathar,
Dist-Sonepur
Con. No. 915202172123

- COMPLAINANT

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division,
TPWODL, B.M.Pur

- OPPOSITE PARTY



ORDER
(Dt.28.02.2024)

During spot hearing at B.M.Pur consumer camp on dt.20.02.2024 the Complainant Sri Bamana Meher appeared before the Forum in person and Sri Soumya Ranjan Das, S.D.O (Elect.), TPWODL, B.M.Pur also appeared as opposite party.

The Complainant bearing consumer no. 915202172123 stated that although power supply to the premises concerned was not released till September'2023, but surprisingly bills have been raised from November'2018 the said period. He therefore requested before the Forum to sortout and settle the issue once for all.

The opposite party on the other hand submitted a billing abstract concerning to the period from October'2020 to January'2024 along with a PVR dt.20.02.2024 which reveals that;

1. Bills have been raised on provisional basis from November'2018 to June'2023 and thereafter on actual basis till today.
2. Power supply was released on September'2023 SINCE THE 'Soubhagya' transformer not charged due to some land dispute.
3. The consumer has not availed the power supply from dt.05.11.2018 to September'2023.
4. A meter bearing no. LW013229 does exist in the premises.

He therefore requested before the Forum to do the needful as deemed fit in this regard.

The Forum after going through the available documents placed before it, observed that;

1. The CD of the premises is 01 KW of domestic load.
2. The transformer meant for the Soubhagya consumers was not charged till September'2023 although the service connection was there from dt.05.11.2018.

CO-OPTED MEMBER

MEMBER (Fin.)

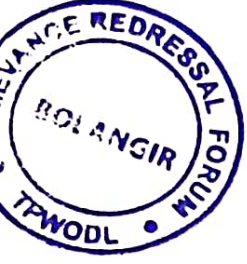
PRESIDENT


Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

The monthly bills raised during the period from November'2018 to August'2023 are to be withdrawn.

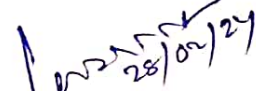
Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.




K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Bamana Meher, At-Jagannathpali, Po-Kalapathar, Dist-Sonepur.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, B.M.Pur.
3. DFM/ AFM/ JFM, Sonapur Electrical Division, TPWODL, Sonapur.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."