

GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

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Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No. GRF/BGR/Order/ 469^{CS}

Dated, the 30/03/2024

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member

1	Case No.	Complaint Case No. BGR/171/2024		
2	Complainant/s	Name & Address Sri Uchhaba Rana, For Sri Naresh Prasad Rana, At-Palaceline, Po/Dist-Bolangir	Consumer No 911112070020	Contact No. 9938551829
3	Respondent/s	Name S.D.O (Elect.), No. I, TPWODL, Bolangir	Division Bolangir Electrical Division, TPWODL, Bolangir	
4	Date of Application	15.02.2024		
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) <u>155, 157</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	14.03.2024		
9	Date of Order	30.03.2024		
10	Order in favour of	Complainant	<input checked="" type="checkbox"/> Respondent	<input type="checkbox"/> Others
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant -Sri Uchhaba Rana
For the Respondent -Sri Swadhin Sahu, OAG-II (Authorised Representative)

Complaint Case No. BGR/171/2024

Sri Uchhaba Rana,
For Sri Naresh Prasad Rana,
At-Palaceline,
Po/Dist-Bolangir
Con. No. 911112070020

- **COMPLAINANT**

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division, No. I,
TPWODL, Bolangir

- **OPPOSITE PARTY**

ORDER

(Dt.30.03.2024)

HISTORY OF THE CASE

The Complainant is a LT-Dom consumer availing a CD of 2 KW_. He has disputed claim of meter rent for the period Jan-23 to Jan-24 @ Rs.40=00 per month although he has paid total cost of meter amounting to Rs.1711=00, vide MR No-34741013022302020001, Dt13.02.23.

The case was heard in detail.

PROCEEDING OF HEARING DATED : 14/03/2024

SUBMISSION OF COMPLAINANT DURING HEARING

The Complainant is a LT-Dom. consumer availing a CD of 2 KW_. He has disputed meter rent though cost of meter has been paid in full and submitted photocopy of money receipt amounting to Rs.1711=00, vide MR No-34741013022302020001, Dt.13.02.23. Meter rent for the period Jan-23 to Jan-24 @ Rs.40=00 per month claimed by OP need to be withdrawn.

SUBMISSION OF OPPOSITE PARTY DURING HEARING

The OP appeared before the Forum with relevant document. He intimated that consumer complaint of claim of meter is due to improper entry in consumer ledger and agreed to withdraw if ordered by Forum.

FINDINGS AND ANALYSIS OF THE FORUM

The consumer is a LT-Dom. consumer with a CD of 2KW. . As complained by the complainant and submission of OP, it is observed by the Forum that, consumer has paid cost of meter cost and meter rent claimed for the period Jan-23 to Jan-24 should be withdrawn.

CO-OPTED MEMBER

MEMBER (Fin.)

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PRESIDENT



In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.


Meter rent claimed for the period from Jan-23 to Jan-24 must be withdrawn

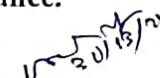
Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.




K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Uchhaba Rana, At-Palaceline, Po/Dist-Bolangir.
2. Sub-Divisional Officer, Electrical Sub-Division, No. I, TPWODL, Bolangir.
3. DFM/ AFM/ JFM, Bolangir Electrical Division, TPWODL, Bolangir.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."