

GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:- (06652) 235741

E-mail: grfwesco.bgr@rediffmail.com/ Grf.bolangir@tpwesternodisha.com

Bench: Er. Kumuda Bandhu Sahu (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 98⁽⁵⁷⁾

Dated, the 29/01/2024

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member



1	Case No.	Complaint Case No. 1232/2023		
2	Complainant/s	Name & Address Sri Yudhisthir Tandi, At-Aampada, Po-Kantabanji, Dist-Bolangir	Consumer No 912211100507	Contact No. 9777051311
3	Respondent/s	Name S.D.O (Elect.), TPWODL, Kantbanji	Division Titilagarh Electrical Division, TPWODL, Titilagarh	
4	Date of Application	21.12.2023		
5	In the matter of-	1. Agreement/Termination 2. Billing Disputes 3. Classification/Reclassification of Consumers 4. Contract Demand / Connected Load 5. Disconnection / Reconnection of Supply 6. Installation of Equipment & apparatus of Consumer 7. Interruptions 8. Metering 9. New Connection 10. Quality of Supply & GSOP 11. Security Deposit / Interest 12. Shifting of Service Connection & equipments 13. Transfer of Consumer Ownership 14. Voltage Fluctuations 15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 155, 157 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	28.12.2023		
9	Date of Order	29.01.2024		
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent <input type="checkbox"/>	Others <input type="checkbox"/>
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant
For the Respondent

-Sri Yudhisthir Tandi
-Sri Bijaya Kumar Rout, OAG-II (Auth. Representative)

Complaint Case No. 1232/2023

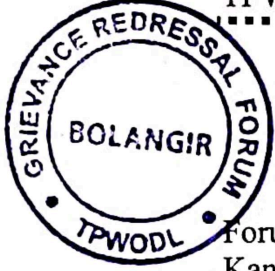
Sri Yudhisthir Tandi,
At-Aampada,
Po-Kantabanji,
Dist-Bolangir
Con. No. 912211100507

- **COMPLAINANT**

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division,
TPWODL, Kantabanji

- **OPPOSITE PARTY**



ORDER
(Dt.29.01.2024)

During hearing on dt.28.12.2023 the Complainant Sri Yudhisthir Tandi appeared before the Forum in person whereas Sri Bijaya Kumar Rout, OAG-II, Electrical Sub-Division, TPWODL, Kantabanji appeared as authorised representative of opposite party.

The Complainant bearing consumer no. 9122 1110 0507 in his written petition requested to change the category from Commercial to Domestic since earliest he has applied for a service connection under domestic category. He therefore requested before the Forum for change of category on application of domestic tariff as per rules.

The opposite party on the other hand submitted a billing abstract concerning to the period from October-November'2012 to November'2023 alongwith a PVR dt.26.12.2023 and written version on dt.27.12.2023 which reveals that;

1. The CD of the premises is 1 KW.
2. On field verification it is ascertained that the power supply is being utilised for domestic purpose but as per billing statement, it is billing under GPS category from the date of power supply.
3. Further as per order issued against GRF case no. 753/2023 necessary bill revision has already been effected on withdrawal of Rs.21720.94 duly credited to the account of the Complainant in the month of December'2023.

He also requested the Forum to do the needful as deemed fit in this regard.

The Forum after going through the records produced before it observed that;

1. The consumer is being billed under GPS tariff from the date of power supply.
2. A meter having Sl. No. TWSP51088590 does exist in the premises with CMR 226 Kwh as on dt.26.12.2023 which is running ok.

[Signature]
CO-OPTED MEMBER

[Signature]
MEMBER (Fin.)

[Signature]
PRESIDENT

3. The PVR dt.26.12.2023 reveals that the power supply is being utilised for domestic purpose.

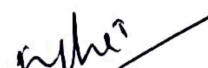
Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

The Complainant is directed to apply before the licensee for change of tariff category as per OERC regulation and the opposite party is directed to act within scheduled time period.

Case is disposed off accordingly.

Compliance report must be submitted to the Forum by the opposite party within one month after receipt of GRF order otherwise it will be treated as non-compliance.




K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Yudhisthir Tandi, At-Aampada, Po-Kantabanji, Dist-Bolangir.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Kantabanji.
3. DFM/ AFM/ JFM, Titilagarh Electrical Division, TPWODL, Titilagarh.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."