

GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

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Bench: Er. Kumuda Bandhu Sahu (President),

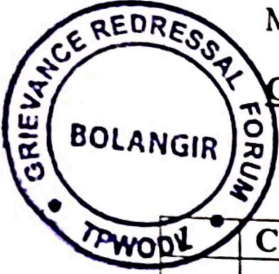
Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 22/51

Dated, the 29/01/2024

Corum: Er. Kumuda Bandhu Sahu
Sri Prasanta Kumar Sahoo
Sri Krupasindhu Padhee

- President
- Member (Finance)
- Co-Opted Member



2	Case No.	Complaint Case No. 1198/2023		
2	Complainant/s	Name & Address	Consumer No	Contact No.
2	Complainant/s	Sri Lokanath Bag, For Sri Phiroj Kumar Saha, At-Mahada, Po-Luthurbandh, Dist-Bolangir	912001032219	7978572424
3	Respondent/s	Name EE, TED, TPWODL, Titilagarh	Division Titilagarh Electrical Division, TPWODL, Titilagarh	
4	Date of Application	13.12.2023		
5	In the matter of-	1. Agreement/Termination 2. Billing Disputes 3. Classification/Reclassification of Consumers 4. Contract Demand / Connected Load 5. Disconnection / Reconnection of Supply 6. Installation of Equipment & apparatus of Consumer 7. Interruptions 8. Metering 9. New Connection 10. Quality of Supply & GSOP 11. Security Deposit / Interest 12. Shifting of Service Connection & equipments 13. Transfer of Consumer Ownership 14. Voltage Fluctuations 15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	28.12.2023	11.01.2024	
9	Date of Order	29.01.2024		
10	Order in favour of	Complainant	Respondent	Others
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant - **ABSENT**
For the Respondent - Sri Kailash Ch. Swain, DFM (Auth. Representative)

Complaint Case No. 1198/2023

Sri Lokanath Bag,
For Sri Phiroj Kumar Saha,
At-Mahada,
Po-Luthurbandh,
Dist-Bolangir
Con. No. 912001032219

- **COMPLAINANT**

-Versus-

Executive Engineer,
Titilagarh Electrical Division,
TPWODL, Titilagarh

- **OPPOSITE PARTY**

ORDER

(Dt.29.01.2024)

During 2nd hearing on dt.11.01.2024 the Complainant Sri Lokanath Bag did not appear before the Forum whereas Sri Kailash Chandra Swain, DFM, TED, Titilagarh appeared as authorised representative of opposite party. The 1st hearing done on dt.28.12.2023 was postponed due to absence of both parties.

The Complainant bearing consumer no. 9120 0103 2219 being the Chairman of Greem Park LI point, Mahada-II in his written petition stated that the above LI point was under defunct condition from the date of power supply being effected with flood water during 2009-2010. But the bills are being generated till date. He also enclosed a letter bearing no. 685 dt.15.11.2023 issued by the District Manager, Odisha Agro Industries Corporation Ltd., Bolangir which authenticates that the aforesaid LI project executed during 2009-2010 was found defunct since long. He therefore requested before the Forum for waiving out the bill raised till date.

The opposite party submitted a written version dt.08.01.2024 which reveals that;

1. The CD of the consumer is 7.5 KW under LI category.
2. The consumer was being billed on provisional and average basis from the date of power supply to November'2023.
3. A new meter with Sl. No. 10053709 has been replaced on dt.22.12.2023 and the date of power supply being dt.31.12.2016.
4. As per PVR of JE, Titilagarh No. II power supply to the premises was not availed since March'2019.
5. The bills have already been revised form the period from September'2021 to October'2023 on withdrawal of Rs.31183.52 during December'2023 and another bill for March'2023 having duly credited to the consumer's account for Rs.2079.97.
6. The consumer has already paid Rs.15000/- on dt.19.12.2023.

CO-OPTED MEMBER

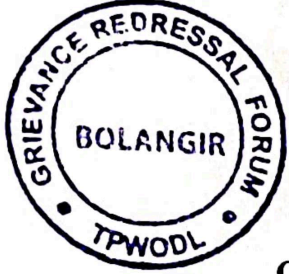
MEMBER (Fin.)

PRESIDENT

Basing on above observations, Forum passes the following direction as per Regulation of OERC Distribution (Conditions of Supply) Code 2019.

1. The revision done by the opposite party is in order and to be reflected in the bill immediately.
2. Since the complaint of the Complainant has already been resolved through bill revision the Forum has nothing to do in this matter. Hence the case is hereby dropped.

Case is disposed off accordingly.




K.S.PADHEE
CO-OPTED MEMBER


P.K.SAHOO
MEMBER (Fin.)


K.B.SAHU
PRESIDENT

Copy to: -

1. Sri Lokanath Bag, At-Mahada, Po-Luthurbandh, Dist-Bolangir.
2. Executive Engineer, Titilagarh Electrical Division, TPWODL, Titilagarh.
3. DFM/ AFM/ JFM, Titilagarh Electrical Division, TPWODL, Titilagarh.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."